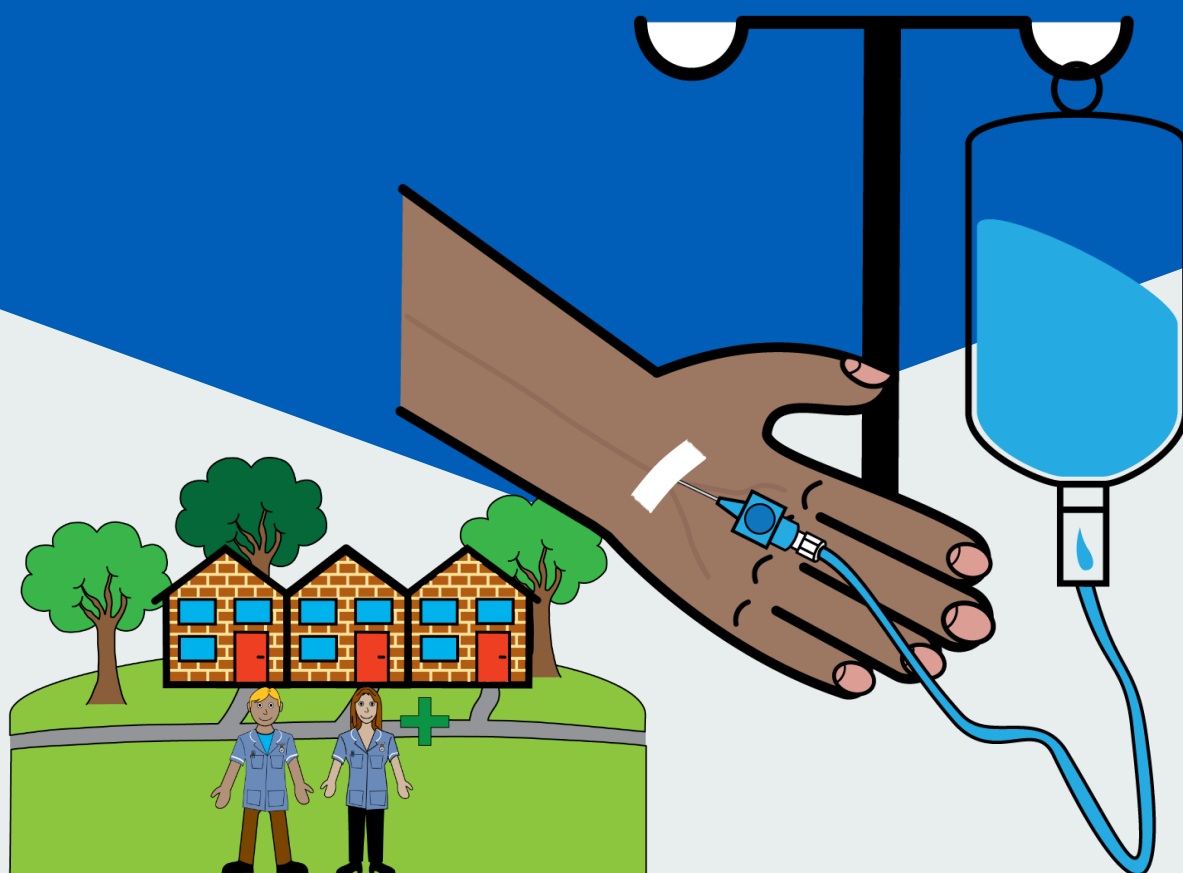


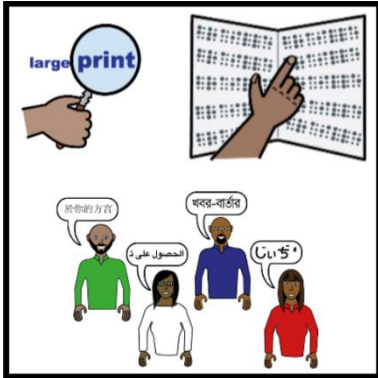
Easy Read

# The CIVAS Team

## Information leaflet



# The CIVAS Team



If you require this information in other languages, Braille, large print, or audio format please contact the CIVAS Team.



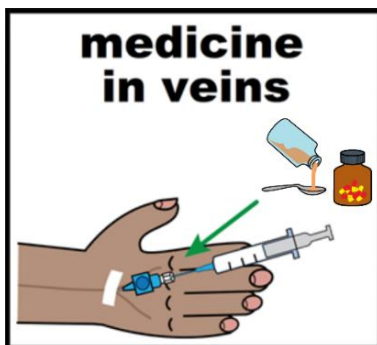
This booklet uses easy words and pictures.  
You might want to ask someone to help you read it.

## Who are we?



We are the **CIVAS** Team.

**CIVAS** stands for Community  
**Intravenous Administration Service.**



**Intravenous** means putting medicine in  
your veins.



**Administration** means giving you  
medicine.



Our team is made up of nurses, admin  
and doctors.

## community visit



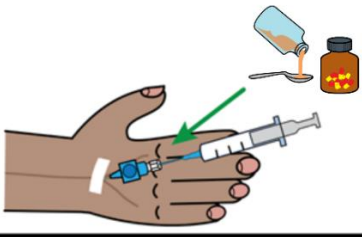
We are a community team.

This means we will see you at home.

Sometimes we might see you in hospital too.

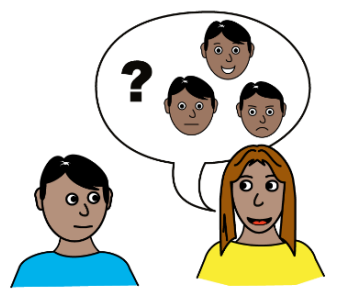
## What do we do?

### medicine in veins



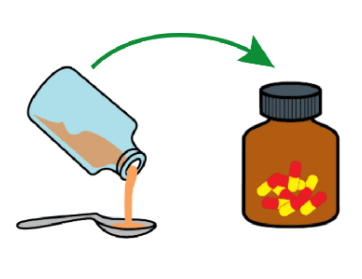
We might give you intravenous medicine.

### how do you feel

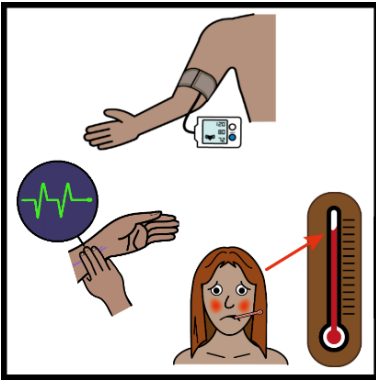


We will ask how the medicine is making you feel.

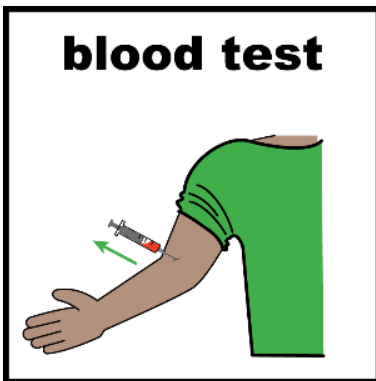
### change medicine



We might change your medicine.  
This is normal.

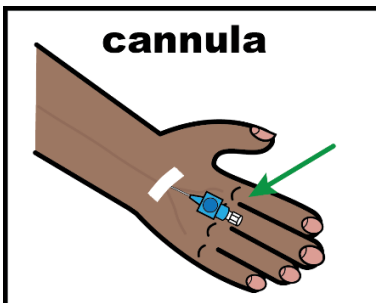


We might check your blood pressure, temperature and heartbeat.



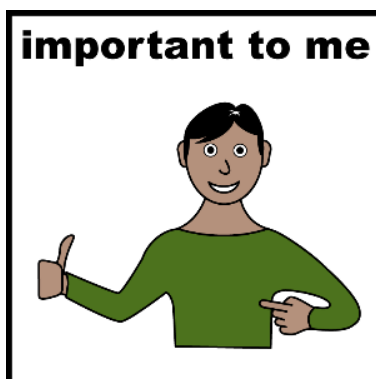
### **blood test**

We might do a blood test.  
We have an easy read leaflet for this.  
Ask your nurse if you would like to see it.



### **cannula**

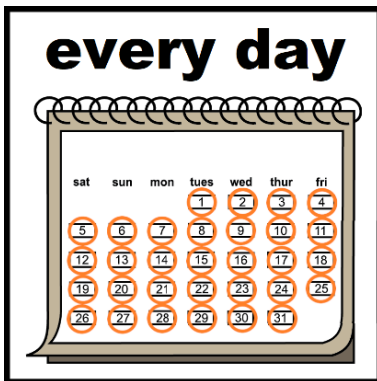
We might put in a cannula.  
We have an easy read leaflet for this.  
Ask your nurse if you would like to see it.



### **important to me**

We will always listen to what is important to you.

## When do we work?



We might visit you every day.



We work Monday to Sunday, 8 AM – 7 PM.



You can call us during these times if you are worried about anything.



You can call us on: 07960 727267

Or email us on: [lcht.civas@nhs.net](mailto:lcht.civas@nhs.net)

## Other information...



We value your feedback about our service.

If you are able to, please scan the QR code to give us feedback on how we have done.

The feedback form has an easy read option.



If you want to give feedback to someone outside the service, you can speak to the **Patient Experience Team**.

**Call** 0113 220 8585

**Email** [lch.pet@nhs.net](mailto:lch.pet@nhs.net)



We might ask you a few questions and keep a record of your personal details.

We may share your information with other services. We will ask you before we do this, as per the Data Protection Act 1998.